

## Introduction

Pacific Brands is committed to upholding the highest product safety standards in its supply chain, which extends to ensuring that products are free from substances that are harmful to humans or the environment. All products manufactured for Pacific Brands must comply with applicable laws, quality and safety standards.

## Supplier's Responsibility

Suppliers are responsible for maintaining compliance with Pacific Brand's product safety standards, including ensuring that any products manufactured by or on behalf of the supplier for Pacific Brands are safe and fit for their purpose.

All suppliers to Pacific Brands must operate a quality system that ensures:

1. All aspects of the products and their packaging are **free** from harmful or hazardous substances, including:
  - a. Substances regulated by REACH – this includes substances listed in:
    - i. the Candidate List
    - ii. Annex XIV
    - iii. Annex XVII
  - b. Substances regulated by the Persistent Organic Pollutants (POP)
  - c. Substances regulated by the Biocidal Products Regulation (BPR)
2. Ongoing compliance with
  - a. Regulatory requirements in the local country of manufacture
  - b. Specific requirements in any other country as identified by Pacific Brands at the time of order placement
  - c. Safety and workmanship specifications in the design of products supplied to Pacific Brands (as outlined in the Product Requirements manual in schedule 2 of the Service Level Requirement)
3. Continuous improvement and updating to take into account changes in international regulation of hazardous substances. Suppliers should always aim to be world's best practice.

## Product Safety Audits

The Supplier must conduct product inspections and testing in accordance with schedule 2 of the Service Level Requirement and results of the inspections must be made available to Pacific Brands on request.

In addition to the supplier testing requirements, Pacific Brands has a comprehensive product safety audit program which requires product compliance checks to be regularly conducted to ensure the ongoing quality and safety of its products.

Where non-compliance is identified, Pacific Brands has a range of sanctions available to it including termination of the relevant supply agreement and pursuing the Supplier for damages for breach of its supply obligations.

## Other Policies

The Safe Products Policy should be read in conjunction with other relevant Pacific Brands policies including The Supplier and Manufacturer Code of Conduct and the Social Compliance Guide for Suppliers and Manufacturers.



**David Bortolussi**  
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Pacific Brands Limited